

# Guide to Changing NUS Password and connecting to NUS WiFi

- To change your NUSNET Password. Go to [link](#)
- Click on <I forgot my password>

myEmail IVLE Library Map Calendar

Search for... NUS Websites GO

**NUS**  
National University of Singapore

**NUS WebMail** Student Email

The Freedom to access your **NUSmail** anytime and anywhere.

This is a shared computer  
 This computer is only used by me

**Note:**

- nusstf\UserID for NUS Staff
- nusext\UserID for NUS Visitors
- Login to AlumMAIL for NUS Alumni

Domain\UserID Password

Sign in [I forgot my password!](#)

Change NUSNET Password

Email Redirect  
(NUS staff & students)

View Mailbox Size  
(NUS staff & students)

FriendlyMail  
(NUS staff & students)

This website runs better on:

Internet Explorer 8+ Firefox 24+ Opera 15+ Google Chrome

- You will be directed to: <https://nusit.nus.edu.sg/services/mobile/nusnet-password-reset-via-mobile/>
- Click on <here> to reset password.
- To ensure that your password is acceptable by NUS guidelines, please go to [NUS Password Complexity Check](#) to test your new password

The screenshot shows the NUS Information Technology website. At the top left is the NUS logo (National University of Singapore) and the text 'Information Technology'. To the right of the logo is a navigation menu with links: myEmail, IVLE, Library, Map, Calendar. Below this is a search bar with the text 'Search for...' and a dropdown menu set to 'NUS Websites', with a 'GO' button. A secondary navigation bar contains links for Home, About Us, News, Service Directory, Support, and Contact Us. The main heading is 'NUSNET Password Reset via Mobile'. Below the heading is the text: 'Reset your NUSNET password conveniently and securely via your smartphone. To start using this service, please ensure your mobile number is registered in myISIS or myNUS Staff Portal. You will receive SMS verifications via your registered mobile number.' An orange box labeled 'IMPORTANT' contains the text: 'If your mobile number is not registered properly, you are unable to make use of this service to reset your NUSNET password. Please set up your mobile number when you are logged in to myISIS or myNUS Staff Portal. To reset your password, click [here](#). You may want to bookmark this link for easy access.' Below the orange box is the text: 'Follow the instructions on your mobile phone to retrieve your new password. Step-by-step guide available [here](#).' On the right side of the page, there is a search bar for IT services, FAQs... and a section titled 'Links And Downloads For This Page' which includes an eGuide for NUSNET Password Reset and a link to the NUSNET Password Reset service. Below that is a 'Mobile Services' section with links for Mobile Apps, NUSNET Password Reset via Mobile, and SMS@NUS.

- You will be directed to: <https://myaces.nus.edu.sg/passwordreset/index.html>
- Complete the details, agree and submit.
  - Note:
    - NUSNET ID = E-Number,
    - NRIC/FIN = alpha-numeric;
    - NRIC to include last alphabet as part of 5 characters
- The temporary password will be sent to your mobile number.

The screenshot shows a web form titled "NUSNET Password Reset" with a "Home" link and "NUS" logo. The form contains three input fields: "NUSNET ID:", "NRIC/FIN (Last 5 Characters):", and "Mobile Number:". Below the fields is a checkbox labeled "I agree to submit the above information for verification purpose" and a "Submit" button.

- After receiving your temporary password, go to [Change NUS Password](#) to change your password
  - Note:
  - User ID = E-number
  - Old password = temporary password (sent via mobile + last 4 numbers of your student number (A-number))\*
  - \*A-number is also printed on student card (only applicable for certain Graduate Diploma programmes)
- Your new password must pass the complexity test and in accordance to the guidelines listed



## Change NUSNET Password

Please enter your User ID in the **User ID** field.

For NUS AlumMAIL users, please login to AlumMAIL to change your password.

### Password Guidelines

- Your password must be at least 12 characters in length.
- Your password must be complex. Take the [password complexity test](#).
- Your password cannot contain your User ID or any part of your name.
- You cannot re-use any of your 6 old passwords.
- You cannot change your password more than once in a day.

- After you have successfully changed your password, you can also connect to NUS WIFI
  - Wi-Fi account: NUS\_STU or NUS\_STU\_2-4GHz
  - User ID: E-Number
  - Password: new password you have created
- For further assistance, please refer to <https://nusit.nus.edu.sg/itcare/>

