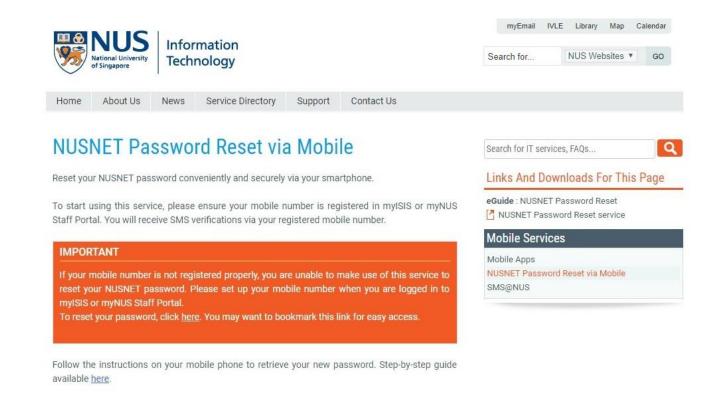
## Guide to Changing NUS Password and connecting to NUS WiFi

- To change your NUSNET Password. Go to <u>link</u>
- Click on <I forgot my password>



- You will be directed to: <u>https://nusit.nus.edu.sg/services/mobile/nusnet-password-reset-via-mobile/</u>
- Click on <here> to reset password.
- To ensure that your password is acceptable by NUS guidelines, please go to <u>NUS Password Complexity Check</u> to test your new password



- You will be directed to: <u>https://myaces.nus.edu.sg/passwordres</u> <u>et/index.html</u>
- Complete the details, agree and submit.

## Note:

- NUSNET ID = E-Number,
- NRIC/FIN = alpha-numeric;
- NRIC to include last alphabet as part of 5 characters
- The temporary password will be sent to your mobile number.



- After receiving your temporary password, go to <u>Change NUS Password</u> to change your password
  - Note:
  - User ID = E-number
  - Old password = temporary password (sent via mobile + last 4 numbers of your student number (A-number)\*
  - \*A-number is also printed on student card (only applicable for certain Graduate Diploma programmes)
- Your new password must pass the complexity test and in accordance to the guidelines listed



## Change NUSNET Password

Please enter your User ID in the User ID field.

For NUS AlumMAIL users, please login to AlumMAIL to change your password.

## Password Guidelines

Submit

- · Your password must be at least 12 characters in length.
- · Your password must be complex. Take the password complexity test.
- · Your password cannot contain your User ID or any part of your name.
- · You cannot re-use any of your 6 old passwords.
- · You cannot change your password more than once in a day.

| User ID              |  |
|----------------------|--|
|                      |  |
| Old Password         |  |
|                      |  |
| New Password         |  |
|                      |  |
| Confirm New Password |  |
|                      |  |

- After you have successfully changed your password, you can also connect to NUS WIFI
  - Wi-Fi account: NUS\_STU or NUS\_STU\_2-4GHz
  - User ID: E-Number
  - Password: new password you have created
- For further assistance, please refer to <u>https://nusit.nus.edu.sg/itcare/</u>

