



Ms Sharona Chang

Director & Head,
NUH Centre for Global Health

Faculty Profile

Sharona joined the Healthcare sector in 2005 and has held numerous operations & leadership appointments. Her first leadership role was Head Operations where she was involved in the overall operations strategy & planning for the clinical department such as O&G, Orthopaedics Surgery, Hand and Reconstruction Microsurgery, Eye & ENT as well as initiatives to set-up specialty centres.

Sharona is also active in other roles in NUH. She was the former Assistant Director for NUHS Research Office taking care of research matters for NUH and Head of Group Medical Record Office for NUHS. She led the successful implementation of the OneNUHS Data Archival System (OnBase), which interfaces with hospital new electronic medical record system, across National University Hospital, Ng Teng Fong General Hospital, and Alexandra Hospital. With the set-up of one-integrated Data Archival System, data from the legacy systems was migrated over. The new system also successfully achieved Evidence Act Certification, allowing for documents scanned to be recognised in the court of law. In addition, she has reviewed and harmonised the processes amongst the various Medical Records Office in NUHS. She also drove the development of medical reports module in the OneNUHS App, allowing patients to request, pay and download, their medical report directly from the OneNUHS App.

As the Head of Operations, Sharona understands the overall inertia of digital adoption and has been instrumental in assisting the overall change management implementation on the ground. She strongly believes that communication and alignment of mission are key to the success of any change management.

Sharona has now taken on additional role as Director, Centre for Global Health with the aim of establishing and cultivating international relationships, bringing NUH forward to the international scene.