



Dr Diana R Santos

Head and Assistant Director,
Global Academy Section,
NUH Centre of Global Health,
National University Hospital

Faculty Profile

Dr Diana R. Santos has over fifteen years of experience in Clinical Governance, Patient Safety, and Quality Improvement in Singapore's healthcare sector. She completed her MD and specialist training in Internal Medicine at the De La Salle Medical and Health Sciences Institute in the Philippines. Dr Santos has facilitated hundreds of clinical quality initiatives in NUH and national-wide projects and conducted Patient Safety and Quality Improvement training across the region.

In 2014, she co-authored the book "Clinical Quality and Patient Safety: For Residents & Medical Students." Her leadership contributed to her team winning the Hospital Management Asia's Excellence Award in two successive years, for new services and medical devices in 2018, and by spearheading the EQUIP (Enabling Quality Improvement in Clinical Practice) training program for clinicians in 2019. Her achievements were recognised with the NUHS Exemplary Staff Award and received the Singapore National Day Commendation Medal in 2019.

Dr Santos is a part-time lecturer at the NUS Yong Loo Lin School of Medicine, where she contributes to the Inter-Professional Education program and Healthcare Improvement training highlighting her commitment to continuous education and leadership in the medical community.

