

Guidelines for ePayment System

1. Please leave your browser open after making payment until you get to see the payment receipt. Do not use BACK or RELOAD/REFRESH browser functions or CLOSE browser while using the service until the payment receipt or the Error page is displayed.
2. For payments made using VISA/MasterCard and Internet Direct Debit:
 - Only browsers like Internet Explorer, Mozilla Firefox, Safari and Chrome are supported
 - Please disable pop-up blocker
3. For payments made using VISA/MasterCard), a one-time password (OTP) would be required to authenticate the cardholder's identity. You will be redirected to a page to enter the OTP (which is issued by the card issuing bank to the cardholder by SMS or token) before payment can be completed. For cards issued outside Singapore, authentication or the issue of OTP may vary.
4. Please click [here](#) to view the planned maintenance schedule for the various e-payment gateways.
5. The minimum payment amount is SGD\$1.00. The maximum payment amount is subject to your bank's withdrawal or credit card limit or SGD\$50,000. (*whichever is lower*)