CRiHSP Policy Dialogue

NUS National University of Singapore | Centre for Research in Health Systems Performance, Yong Loo Lin School of Medicine

The Impact and Implementation of Artificial Intelligence in Primary Care Settings

20 November 2026 (Friday) 9:00 AM - 10:30 AM (SGT) Zoom

Artificial Intelligence (AI) represents a paradigm transition for improving medical decision-making, diagnosis and treatment. AI solutions in Primary Care present themselves in a rapid cycle of innovation, but evidence for their impact in improving value-based health care is weak. This policy dialogue is part of an ongoing research collaboration between **NUS CRIHSP, Tsinghua Medicine, Peking Medical College** and **Case Western Reserve Medical School**. The purpose of the dialogue is to examine the evidence for the impact of AI tools in strengthening the core functions of primary care and the key challenges faced by policy makers in how AI can be best adopted to improve health systems performance.

Chair:
Prof Nicholas Goodwin | *NUS Centre for Research in Health Systems Performance*

Opening Remarks:
Improving our Knowledge on AI and its Impact in Primary Care Settings
A/Prof Nan Jiang | *School of Healthcare, Tsinghua University*
Dr Linlin Hu | *School of Health Policy and Management, Peking Union Medical College*
Prof Ye-Fan Wang Glavin | *Case Western Reserve University, USA*

Presentations:
Artificial Intelligence and the Future of Primary Care
Prof Steven Lin | *Stanford University School of Medicine, USA*

Developing Conversational AI to Promote Cost-Effective Patient Outreach
Dr Sharon Ngoh | *Parkway Shenton, Singapore*

Panel Discussions:
AI in Primary Care Settings: Adoption Challenges and Policy Options
Prof Gerald Koh | *Ministry of Health Office of Healthcare Transformation, Singapore*
Dr Sabrina Wong | *NHG Polyclinics, Singapore*
A/Prof Ng Yeuk Fan I *NUS Saw Swee Hock School of Public Health, Singapore*



Registration link:
https://for.sg/crihsp-policydialogue-ai-2026
Pending CME approval

For enquiries:
Contact crihsp@nus.edu.sg