

Date	Day/Time	Topic	Format	Hours	Lecturer	Venue
10-Aug-2009	Monday	(public holiday -- 9 Aug (National Day))				
17-Aug-2009	Monday					
	9.00 am - 10.30 am	Introduction: Why Quality of Care?	Lecture	1.5	MK Lim	EPH #02-01
	10.30 am - 12.00 nn	Defining Quality of Care	Lecture	1.5	MK Lim	EPH #02-01
	12.00 nn - 1.30 pm	Measuring Quality of Care	Lecture	1.5	MK Lim	EPH #02-01
24-Aug-2009	Monday					
	9.00 am - 10.30 am	Workshop: Developing Guideline-related Clinical Performance Measures	Workshop	1.5	Luo Nan	EPH #02-01; #02-10; #02-11
	10.30 am - 12.00 nn	Assessing Patient Reported Outcomes	Lecture	1.5	Luo Nan	EPH #02-01
31-Aug-2009	Monday					
	9.00 am - 10.30 am	Quality and Patient Safety - the Hospital Perspective	Lecture	1.5	N Yeo	EPH #02-01
	10.30 am - 12.00 nn	Accreditation of Hospitals	Lecture	1.5	N Yeo	EPH #02-01
7-Sep-2009	Monday					
	9.00 am - 10.30 am	Measuring Physician Performance	Lecture	1.5	MK Lim	EPH #02-01
	10.30 am - 12.00 nn	Measuring Patient Satisfaction	Lecture	1.5	MK Lim	EPH #02-01
14-Sep-2009	Monday					
	9.00 am - 10.30 am	Total Quality Management and Continuous Quality Improvement	Lecture	1.5	Voo Yau Onn	EPH #02-01
	10.30 am - 12.00 nn	Medical Errors and Patient Safety	Lecture	1.5	MK Lim	EPH #02-01
21-Sep-2009	Monday	Recess Week (public holiday -- Hari Raya Puasa on Sun, 20 Sep)				
28-Sep-2009	Monday					
	9.00 am - 10.30 am	Tools for CQI: Identifying and Analysing Problems I	Lecture	1.5	Voo Yau Onn	EPH #02-01
	10.30 am - 12.00 nn	Tools for CQI: Identifying and Analysing Problems II	Lecture	1.5	Voo Yau Onn	EPH #02-01
5-Oct-2009	Monday					
	9.00 am - 12.00 nn	Regulation of Health Care Quality: Singapore Experience	Lecture	3	CE Lee	EPH #02-01
12-Oct-2009	Monday					
	10.00 am - 11.30 am	Tools for CQI: Developing Solutions and Making	Lecture	1.5	NP Fong	EPH #02-01
	11.30 am - 1.00 pm	Tools for CQI: Developing Solutions and Making	Lecture	1.5	NP Fong	EPH #02-01
19-Oct-2009	Monday					
	9.30 am - 12.30 pm	Applying CQI Tools (preparation for workshop)	workshop	3	NP Fong	EPH #02-01; #02-10
26-Oct-2009	Monday					
	9.00 am - 10.30 am	Disease Management and the Quality of Care: Achieving Patient-centred Care Delivery through Outcome-based Approach	Lecture	1.5	J Cheah	EPH #02-01
	10.30 am - 12.00 nn	Disease Management Tools: Clinical Pathways and Case Management	Lecture	1.5	J Cheah	EPH #02-01
2-Nov-2009	Monday					
	9.00 am - 10.30 am	Implementing and Monitoring Quality Improvement Efforts	Lecture	1.5	NP Fong	EPH #02-01
	10.30 am - 12.00 nn	Workshop: Applying CQI Tools	Presentation	1.5	NP Fong	EPH #02-01

9-Nov-2009	Monday					
	9.00 am - 10.30 am	Technology Assessment	Lecture	1.5	Luo Nan	EPH #02-01
	10.30 am - 12.00 nn	Course Evaluation		0.5	MK Lim	EPH #02-01
16-Nov-2009	Monday	<i>Reading Week</i>				
23-Nov-2009	Monday					
	9.00 am - 10.30 am	module exam	exam	1.5	MK Lim	EPH #02-10/11
			Total:	36.5 hr (excl exam)		